

Allegato 1 – Prototipo per la pubblicazione delle statistiche concernenti la disponibilità e le prestazioni dell'interfaccia dedicata e delle interfacce utenti

## KPI PSD2 GATEWAY

Luglio – Settembre 2022

**PRODOTTO: UNIPOLPAY CORPORATE**

Lu g- Set 202 2	PERFORMANCE (PRESTAZIONE)													AVAILABILITY (DISPONIBILITÀ)				
	Chiamate da AISP <sup>1</sup>				Chiamate da PISP <sup>2</sup>				Chiamate da CBPII <sup>3</sup>				Tasso di errore per indisponibilità (%)		DOWNTIME (%)		UPTIME (%) (100% - downtime)	
	(numero di chiamate)		(durata di risposta media [ms])		(numero di chiamate)		(durata di risposta media [ms])		(numero di chiamate)		(durata di risposta media [ms])		Interfaccia dedicata <sup>4</sup>	Interfaccia utente	Interfaccia dedicata <sup>5</sup>	Interfaccia utente	Interfaccia dedicata	Interfaccia utente
Gio rni	Interfaccia dedicata	Interfaccia utente	Interfaccia dedicata	Interfaccia utente	Interfaccia dedicata	Interfaccia utente	Interfaccia dedicata	Interfaccia utente	Interfaccia dedicata	Interfaccia utente	Interfaccia dedicata	Interfaccia utente	Interfaccia dedicata	Interfaccia utente	Interfaccia dedicata	Interfaccia utente	Interfaccia dedicata	Interfaccia utente
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<sup>1</sup> Chiamate effettuate da AISP per richiedere le informazioni di cui all'art. 36, par. 1, lett. a) del Regolamento delegato 2018/389 (RTS).

<sup>2</sup> Chiamate effettuate da PISP per richiedere le informazioni di cui all'art. 66, par. 4, lett. (b) della Direttiva (UE) 2015/2366 (PSD2), nonché all'art. 36, par. 1, lett. b) del Regolamento delegato 2018/389 (RTS).

<sup>3</sup> Chiamate effettuate da CBII o da PISP per ottenere una conferma della disponibilità sul conto di pagamento dell'importo necessario all'esecuzione dell'operazione, conformemente all'art. 65, par. 3 della Direttiva (UE) 2015/2366 (PSD2), nonché all'art. 36, par. 1, lett. c) del Regolamento delegato 2018/389 (RTS).

<sup>4</sup> Calcolato come rapporto tra (a) il numero totale di messaggi di errori inviati dall'interfaccia dedicata di UnipolPay S.p.A. ai TPP in caso di eventi imprevisti o errori occorsi durante il processo di identificazione, autenticazione o durante lo scambio di dati, e (b) il numero totale di chiamate all'interfaccia dedicata che UnipolPay S.p.A. ha ricevuto nel giorno di riferimento da TPP.

<sup>5</sup> Il tasso di downtime dell'interfaccia dedicata corrisponde (a) al periodo di indisponibilità su (b) 24 ore. Relativamente all'indisponibilità (a), l'API è indisponibile quando 5 richieste consecutive di accesso a informazioni per l'erogazione di servizi PIS, AIS o CBPII non ricevono risposta entro 30 secondi, indipendentemente dal fatto che tali richieste provengano da uno o più TPP. Relativamente al periodo di 24 ore (b), tale periodo inizia e termina alle ore 24:00 di ogni giorno.

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**UnipolPay S.p.A**

Sede Legale: via Stalingrado, 37 – 40128 Bologna (Italia) – [unipolpay@pec.unipol.it](mailto:unipolpay@pec.unipol.it) - Capitale sociale i.v. Euro 27.350.000,00 – Registro delle Imprese di Bologna, C.F. e P.IVA 03961561200 REA 558961 – Società iscritta all’Albo degli Istituti di Moneta Elettronica di cui all’articolo 114-quater del D.Lgs n. 385/1993 (T.U.B.) con codice meccanografico n.36960.3 Società unipersonale soggetta all’attività di direzione e coordinamento da parte di Unipol Gruppo S.p.A.

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**PRODOTTO: UNIPOLPAY RETAIL**

**Prodotto non disponibile**

**UnipolPay S.p.A**

Sede Legale: via Stalingrado, 37 – 40128 Bologna (Italia) – [unipolpay@pec.unipol.it](mailto:unipolpay@pec.unipol.it) - Capitale sociale i.v. Euro 27.350.000,00 – Registro delle Imprese di Bologna, C.F. e P.IVA 03961561200 REA 558961 – Società iscritta all'Albo degli Istituti di Moneta Elettronica di cui all'articolo 114-quater del D.Lgs n. 385/1993 (T.U.B.) con codice meccanografico n.36960.3 Società unipersonale soggetta all'attività di direzione e coordinamento da parte di Unipol Gruppo S.p.A.